

## **Notice of Nondiscrimination and Accessibility Requirements (Section 1557 of the Affordable Care Act (ACA))**

SpecialtyCare complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. SpecialtyCare does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

SpecialtyCare:

- Provides, or coordinates the provision of, free aids and services to people with disabilities to communicate effectively with us, such as:
  - Qualified sign language interpreters
  - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides, or coordinates the provision of, free language services to people whose primary language is not English, such as:
  - Qualified interpreters
  - Information written in other languages

If you need these services, contact Brett Burrell, SpecialtyCare's Chief Compliance Officer; his contact information is listed below:

3100 West End Ave., Suite 800  
Nashville, TN 37203  
Direct telephone: 615-345-5552  
Fax: 888-959-2219  
brett.burrell@specialtycare.net

If you believe that SpecialtyCare has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with Brett Burrell, SpecialtyCare's Chief Compliance Officer, using the above contact information.

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Brett Burrell, SpecialtyCare's Chief Compliance Officer, is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services  
200 Independence Avenue SW  
Room 509F, HHH Building  
Washington, DC 20201  
1-800-868-1019, 800-537-7697 (TDD)  
Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.